

| 1. General Information |  |  |
|------------------------|--|--|
| Course Subject         | IIMT                                       |  |
| Course Number          | 3623                                       |  |
| Course Title           | Design Thinking: Concepts and Applications |  |
| Academic Years         | 2024-2025                                  |  |
| Grading Method         | Letter                                     |  |

### 2. Instructors

Professor CHAN, Ping Hung Joseph Office: Room 1320 13/F K.K. Leung Building Email: jphc@hku.hk Office: 3917 1016 Subclasses: 1A

| 4. Course Description |   |  |  |  |
|-----------------------|---|--|--|--|
| Course<br>Description | (Overall IIMT 3623 & IIMT 3624)<br>The course aims at developing the students' design mentality and their understanding in<br>design thinking methodologies, emphasizing on 1, how concepts are being developed and<br>implemented, 2, the process driven by design thinking champions with the awareness and<br>consideration of related stakeholders, and 3, empathy – in order to unleash potential for<br>projects through iterative multi-layered problem solving, or to deliver a new vision.   |  |  |  |
|                       | The course is conducted through theory lectures plus concurrent problem-based studios with cross-disciplinary approach. Design related topics will serve as the media on the learning in the design exploration and developments. Students will be given comprehensive introductions to design thinking overview and sample templates, powered also by architectural and other design literacy. The courses are tailored for professional or non-professional degree students to acquire skills germane to the creative process of design thinking and to an understanding of the role of innovation manager and designers across different industries in the 21st century. Our focus is to look at designs, challenges and innovations on programmatic, functional and operational aspects, while the more spatial 2D/3D arrangements will support the materialization of any design and project developments. |  |  |  |
|                       | The two courses IIMT 3623 and 3624 are complementary. IIMT 3623 provides theoretical foundations and knowledge necessary to the workshop (IIMT 3624); while the studio is the backbone to any designer/architect's practice – trials, experiments and deliveries, all of which bring the theories learnt to life. By tackling a series of projects in graduating complexity in 'Studio', students learn to sharpen their visual, spatial and ideological acuities and to develop sensitivities to critical project issues.  |  |  |  |
|                       | (IIMT3623 (Theory))<br>Design thinking is an enhancement in the business environments. It is closely related to the<br>innovation process within different industry context. This course aims at developing<br>students' design thinking mentality and skillsets - idea conceptualisation, concept<br>development, design process and implementation, as well as project planning with<br>business plan model and innovation management under the VUCA environment.   |  |  |  |
|                       | Case studies will be examined to solidify understanding of why and where creative solutions, digital transformation included, are achieved in industries like fintech, retail, education, office workplace, art and cultural, as well as entertainment business. This course will discuss respective historical background and theory behind the innovations introduced – which includes the latest innovative technology in Blockchain development and applications.   |  |  |  |
|                       | Students will be challenged to take cross-disciplinary approach to creatively achieve<br>business, social and communal goals in their projects. Studies of innovation will cover<br>product and service design, sales and marketing, branding development and change<br>management.   |  |  |  |

### 5. Course Objectives

1. The course provides introduction to design thinking principles and approaches, of which the students will be guided to see the potential of creativity one could bring to different project types. Curiosity and courage in trials, experiments and explorations will be encouraged.

Through both case studies and cross-disciplinary design proposals, the courses are to challenge students' thinking in a multi-layers way on a multi-disciplinary level (business/corporate/design) – bringing forward potential individual changes, organizational changes or system changes.

These courses will be to build students' skillsets in capturing inspiration, observation, analysis, creativity and communication. While these skills will also be required and further trained in IIMT 3624 studio, the students will learn and practise hybrid capabilities as analyst, creative designer and design manager in the courses.

During our studies of design thinking applications and creative propositions, we will look into the definition of creativity, the role of history/experience/convention, considerations of the conditions, as well as the effects to the systems and their transformations

| 6. Faculty Learning Goals  |
|--|
| Goal 1: Acquisition and internalization of knowledge of the programme discipline |
| Goal 2: Application and integration of knowledge                                 |
| Goal 3: Inculcating professionalism  |
| Goal 4: Developing global outlook  |
| Goal 5: Mastering communication skills   |
| Goal 6: Cultivating leadership   |

# 7. Course Learning Outcomes

| Course Teaching and Learning Activities   |   | Aligned Faculty Learning Goals |   |   |   |   |  |
|---|---|--------------------------------|---|---|---|---|--|
|   |   | 2                              | 3 | 4 | 5 | 6 |  |
| CLO1. Acquire basic knowledge in:<br>Design thinking methodologies – To develop innovative ideas.<br>Application of 'Empathy'<br>Fundamentals in multi-disciplinary design considerations<br>Concepts of 'Green' and 'smart' design<br>Development and Implementation process from design to management<br>International design and management trends and their effects | • | ~                              | ~ | ~ |   |   |  |
| CLO2. Ability to present project specifics lucidly  |   |                                |   |   | ✓ |   |  |
| CLO3. Ability to work efficiently individually and in teams   |   |                                | ✓ |   | ✓ | ✓ |  |
| CLO4. Identify objective(s) and problem(s) at different phases  | ✓ | ✓                              | ✓ |   |   |   |  |
| CLO5. Use relevant information vis-à-vis context (e.g. historic; users; cultural; environmental; technical) towards design solution(s)  | ✓ | ✓                              | ✓ | ~ |   |   |  |
| CLO6. Formulate creative/appropriate design concepts  | ✓ | ✓                              | ✓ |   |   |   |  |
| CLO7. Test concepts in multi-media prototype (drawings, physical and /or digital models)  | ✓ | ✓                              | ✓ |   |   |   |  |
| CLO8. Develop selected approach to highest degree of resolution   | ✓ | ✓                              | ✓ |   |   |   |  |
| CLO9. Effectively articulate/communicate solution to different groups   |   |                                | ✓ |   | ~ | ✓ |  |

| 8. Course Teaching and Learning Activities              |                         |                            |
|---|-------------------------|----------------------------|
| Course Teaching and Learning Activities #               | Expected<br>Study Hours | Study Load<br>(% of study) |
| T&L1. Lecture with interactive presentation             | 12                      | 10                         |
| T&L2. Reading, case-based study and analysis            | 30                      | 25                         |
| T&L3. Workshop and discussions (individual and group)   | 6                       | 5                          |
| T&L4. Individual and group project development          | 66                      | 55                         |
| T&L5. Presentation and inter-teams/individual responses | 6                       | 5                          |
|   | Total: 120              | Total: 100                 |

| 9. Assessment Methods  |  |          |                                     |  |  |
|--|--|----------|-------------------------------------|--|--|
| Assessment<br>Methods  | Description  | Weight % | Aligned Course<br>Learning Outcomes |  |  |
| A1. Learning<br>from different<br>perspectives<br>with ability to<br>evaluate inputs<br>and<br>observations.   | Assignment 1: Reports on 2 Exhibition and Public<br>Lecture attended of students' choice on related<br>topics. | 10%      | 1,3,9                               |  |  |
| A2. Analysis of<br>existing<br>situations and<br>the changes<br>that happened,<br>incl. the process<br>and impacts.  | Assignment 2: Case Studies   | 10%      | 1,3,9                               |  |  |
| A3. Critical +<br>'Lateral'<br>thinking +<br>Action on<br>specific tasks<br>with particular<br>design skillset   | Assignment 3: Exercises on particular skillsets of different design thinking stages                            | 30%      | 2,3,4,5,6,7,9                       |  |  |
| A4. Putting<br>knowledge<br>acquired from<br>the courses to<br>practice – to<br>apply design<br>thinking and<br>solutions to<br>achieve specific<br>goals and<br>requirements. | Assignment 4: Aspirations on multi-disciplinary<br>design and selected topics                                  | 40%      | 2,3,4,5,6,7,8,9                     |  |  |
| A5. Practice in<br>group<br>discussions and<br>dynamics; Class<br>engagements  | Overall contribution to class; individual digital portfolio  | 10%      | 2,3,4,6,9                           |  |  |

| 10. Course Grade Descriptors |   |  |  |  |
|------------------------------|---|--|--|--|
| A+,A,A-                      | Candidate has consistently demonstrated a thorough understanding and original view of the subject as evidenced by exceptionally astute analysis and synthesis. Authentic style has been established and shown in the project development – with innovative and creative idea supported by sufficient trial and experiment to achieve more than expected by the project brief. |  |  |  |
| B+,B,B-                      | Candidate frequently demonstrated a substantial understanding of the subject and has demonstrated his/her effort in achieving the project brief and requirement.  |  |  |  |
| C+,C,C-                      | Some of the responses are well organized, clear but with insufficient elaboration – there is significant room for improvement to achieve a more satisfactory level to the project course or project requirement.  |  |  |  |
| D+,D                         | Solutions to questions and problems containing unstructured but relevant observations.<br>Candidate has shown marginally interest in the subject.   |  |  |  |

## 10. Course Grade Descriptors

F

Little evidence of basic familiarity with the subject, nor demonstration of sufficient effort to basic project and course requirement.

| 11. Course Content and Tentative Teaching Schedule |   |  |  |
|--|---|--|--|
| Topic/<br>Session                                  | Content   |  |  |
| 1  | Overview of Design Thinking. Design Thinking and Design Doing                                 |  |  |
| 2  | Design Thinking global/local application cases & trend  |  |  |
| 3  | Workshop vs Desk top studies vs On site   |  |  |
| 4  | Empathy: Input format, analysis & synthesis, UI/UX (incl. gamifications)                      |  |  |
| 5  | VUCA  |  |  |
| 6  | Discover – A. Stakeholders; B. Mapping; C. Pain-points; D. Pain-points evaluation             |  |  |
| 7  | Define – A. Critical problem definition; How might we question                                |  |  |
| 8  | Develop – A. Ideation; B. Ideas evaluation; C. Prototype; D. Test                             |  |  |
| 9  | + - x /   |  |  |
| 10   | Deliver – A. Project implementation; B. Commercialization; C. Presentation                    |  |  |
| 11   | Design Thinking and A. Digital transformation; B. Smart cities; C. Digital rural developments |  |  |
| 12   | Design Thinking and Business Model  |  |  |

| 12. Required/Recommended Readings & Online Materials |  |  |  |
|--|--|--|--|
| Reading  | Website of Unleash Hong Kong and Ideo  |  |  |
|  | Paul N. Friga, 2009, The McKinsey Engagement: A Powerful Toolkit for More Efficient & Effective Team Problem Solving, McGraw-Hill  |  |  |
|  | John Kenneth Galbraith, 1958, The Affluent Society, Houghton Mifflin Co.   |  |  |
|  | Rem Koolhaas 1997, S,M,L,XL. Monacelli Press; Subsequent edition, New York<br>Rem Koolhaas 1978, Delirious New York: A Retroactive Manifesto for Manhattan:<br>Thames & Hudson, London |  |  |
|  | Le Corbusier, 2000, The Modular, Birkhauser  |  |  |
|  | Littlefield, D, 2012, Metric Handbook, Planning and Design Data (Architectural Press)  |  |  |
|  | Kevin Lynch, 1960, Image of the City, MIT Press, Cambridge   |  |  |
|  | Colin Rowe, Robert Slutzky, Transparency: Literal and Phenomenal   |  |  |
|  | Peter G. Rowe, 1991, Design Thinking, MIT Press  |  |  |
|  | David Grahame Shane, 2005, Recombinant Urbanism: Conceptual Modeling in Architecture, Urban Design, and City Theory, John Wiley & Sons   |  |  |
|  | Robert J. Sternberg, 1988, The Nature of Creativity: Contemporary Psychological<br>Perspectives, Cambridge University Press  |  |  |
|  | Bernard Tschumi, 1994, Event-Cities, MIT Press, Cambridge<br>Bernard Tschumi, The Manhattan Transcript   |  |  |
|  | Zumthor, P 1998, Thinking Architecture (Baden Switzerland: Lars Muller Pubs)   |  |  |
|  |  |  |  |

| 13. Means / Processes for Student feedback on Course                              |  |  |  |
|---|--|--|--|
| ✓ Conducting mid-term survey in additional to SETL around the end of the semester |  |  |  |
| Online response via Moodle site   |  |  |  |
| Others  |  |  |  |

### 14. Course Policy

General requirements in plagiarism, academic honesty and attendance apply. Any lateness or absence to the class needs to have the lecturer(s) officially informed with sound reason – otherwise penalty in the form of mark deduction might apply.

#### 15. Additional Course Information

Further to what has been described in the assessment section, participation and engagement in the class and tutorial is required in this course. Lecturers will help students to see into their own work and to assist to bring it into its fullest manifestation, through an effective and interactive learning.